

Solgenia® **WebLive**

Take the 'labor' out of collaboration





KEY BUSINESS BENEFITS

- Unifies video, voice and data traffic onto a single, Internet Protocol (IP) network infrastructure to simplify deployment, and reduce requirements for system management resources
- Reduces the time, effort, expense and risk associated with in-person meetings, conferences and training sessions
- Enables richer, more frequent interaction with customers, colleagues and business partners without leaving the office
- Removes the physical and economic barriers to collaboration, particularly for remote users
- Leverages existing IP networks to eliminates the fixed charges of traditional telephone lines and the premiums levied for long distance calls
- Integrates with customer relationship management (CRM) systems to help employees increase their focus on customer care
- Reduces communication costs by eliminating manual fax machines, reducing paper and storage requirements, and consolidating telecom lines
- Enables Microsoft Office users to send documents as fax messages directly from Outlook - increasing productivity
- Retains all inbound and outbound fax messages – and receipt confirmations – to satisfy the demands of SOX, HIPAA and other legislation governing information management
- Integrates multiple communication tools - chat/instant messaging, email, VoIP and web conferencing - under one intuitive interface to enhance multi-party communications and collaboration

Solgenia® WebLive Unified Communications

EFFECTIVE, AFFORDABLE COLLABORATION

Business meetings, conferences, training sessions – in fact all forms of in-person collaboration can be expensive and logistically challenging. Organizations want to reduce the expense and risks associated with face-to-face meetings, yet enhance company-wide collaboration. To achieve these seemingly conflicting goals, organizations need new tools to enhance information sharing among local and remote users.

Traditional telephony has long represented the primary technology for communication and collaboration. Similarly, fax messaging remains a proven medium for the secure exchange of business-critical information. While telephony and fax will remain important communication tools, powerful conferencing systems that leverage Internet connectivity are required to supplant some or all of an organization's face-to-face meetings.

When advanced web conferencing is brought together with next generation telephony and fax messaging, we have the fundamental components for unified communications, and the promise of enhanced collaboration, higher employee productivity, compliant information management, and substantial cost savings.

Solgenia® **WebLive** is an integrated solution that brings together key components of unified communications – WebLive PRESENCE, WebLive MEETING, WebLive STREAMING, WebLive VOICE and WebLive FAX. Cost-effective and easy-to-adopt, WebLive provides advanced communication and collaboration tools that radically enhance information sharing across your enterprise.

MINIMUM SERVER REQUIREMENTS

Minimum server requirements for installing WebLive include a 2.0GHz (or faster) dual-core processor (quad-core is recommended) with at least 4GB RAM, 200GB hard drive and network cards.



Solgenia® WebLive





SOLUTION MODULES



Solgenia® **WebLive**
PRESENCE

A user application that unifies desktop communication tools – instant messaging, VoIP telephony, and web conferencing – under a single, intuitive interface.

WebLive PRESENCE includes a background application that provides a continual display of work colleagues and their availability (e.g. free, away from the desk, on a call, out of office).

Engaging with colleagues through any communication channel requires just the click of a mouse. Users no longer need to look up telephone numbers or IM addresses. PRESENCE, configured according to users' requirements, determines out how to connect participants automatically.

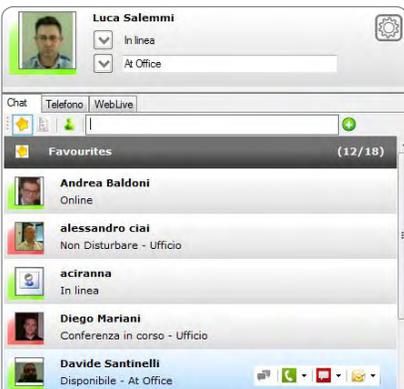


Fig. 1
Click to call, chat, email or web conference directly from the System Tray

Solgenia® **WebLive** PRESENCE

Unify your communication tools

FEATURES & BENEFITS

Instant dialing

- Makes rapid connections from the chat client and Microsoft Outlook

Multi-user Conferences

- Users can invite attendees with the chat client, through Microsoft Outlook or generic e-mail
- Conferences can be scheduled through Microsoft Outlook's calendar





SOLUTION MODULES



Solgenia® **WebLive**
MEETING

A real-time, browser-based conferencing solution available on mobile devices and in the cloud. It enables multiple participants to share audio, video, documents, and desktop control directly over the Web to facilitate collaboration across the enterprise and with third parties.

WebLive MEETING greatly enhances communication and collaboration among employees and with customers while reducing travel expenses.

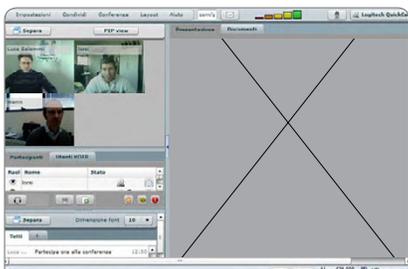


Fig. 2
Multiple-participant HD video conferencing is a standard feature - not an add-on.

Solgenia® **WebLive** MEETING

Face-to-face, no matter the distance

FEATURES & BENEFITS

Broad Platform Support

- Available for Windows, Mac, Linux and mobile platform users

Support for HD Video

- Distributes high-definition video to multiple, concurrent users simultaneously, without the need for additional hardware or software

Recording and Playback

- Records conference sessions (in various formats) for playback/web casting at a later date

Annotation Toolbar

- Facilitates group collaboration on documents

Integration with Microsoft® Office

- Enables users to initiate web conferences directly from the applications they use daily

User Access Controls

- Complete user access controls manage conference guests, presenters and participants
- Changing roles and access privileges in real-time is fast and easy

Usage Reporting

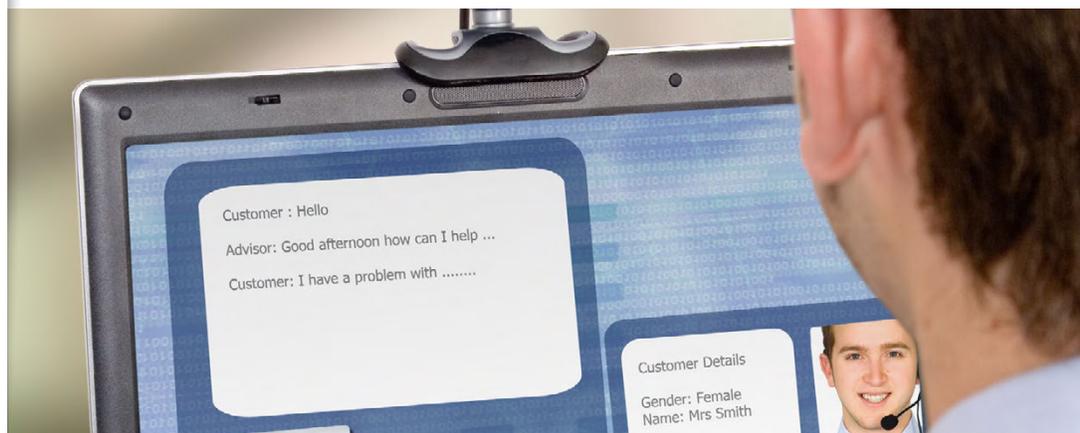
- Captures relevant information for each conference – date, time, host, participants and configurations used

Web-based Administration Console

- Intuitive graphical interface provides centralized configuration and administration for rapid deployment

Complete Conference Security

- Conference host assigns access privileges to ensure participants 'see' only what is appropriate
- Logs conference access for easy tracking
- TLS data encryption secures network connections





SOLUTION MODULES



Solgenia® **WebLive**
STREAMING

An appliance for distributing high quality multimedia content via the Internet. It enables organizations to enrich web sites and portals with streaming video, music and other audio - 'live' and 'on-demand'.

Built on Microsoft's .NET technology, WebLive STREAMING disseminates rich content to large audiences quickly and cost-effectively. It supports 'live' broadcasts as well as 'on-demand' distribution of content stored on media servers. Web TV, Internet radio, e-learning, event broadcasts and video surveillance are some of its many applications. Regardless of how you choose to use it, WebLive STREAMING will strengthen your online presence and enhance your message delivery.

WebLive's simple and intuitive management portal allows users to upload videos and record web conferences for subsequent distribution. The portal's logical folder structure is easy to navigate and enables users to store video files by subject. Uploaded files are indexed, enabling quick and easy search based on title, subject, keyword, source or other metadata.

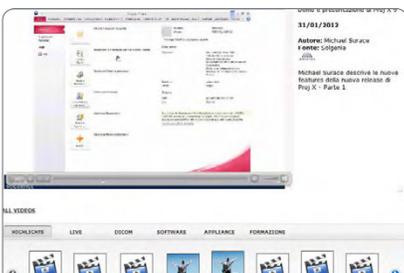


Fig. 3
Browse through videos, presentations, web conferences - any rich media - via the WebLive portal for live broadcasts or viewing on-demand.

Solgenia® **WebLive** STREAMING

Watch, listen and learn

FEATURES & BENEFITS

Content Security

- Viewing of content can be restricted to authorized users
- User profiles and user authentication control access to different content
- User profiles also establish content 'privileges' (e.g. view-only, view-and-upload)
- Administrators can upload and remove files as required

.NET ClickOnce Streaming Client Software

- Downloads directly from the Internet for quick and easy installation
- Minimizes the impact to users' PCs

Industry-standard H.264 and HE-AAC encoding

- Supports high definition video and high quality digital audio
- Ensures interoperability with a wide variety of desktop, laptop and mobile platforms

Fully Customizable Layout

- Adapts to the different communication needs and preferences

Interoperability with Solgenia WebLive Meeting

- Enables WebLive video conferences to be streamed to broader audiences





SOLUTION MODULES



Solgenia® **WebLive**
VOICE

A VoIP PBX ideal for small and medium-sized organizations that utilizes IP networks – instead of traditional telephone networks – to reduce the expense of corporate telephony.

WebLive VOICE speaks to gateways that connect to the legacy phone world. It interfaces with analog and digital PSTN lines, corporate PBXs, LANs and the Internet for SIP¹ trunk services. Calls can be placed from, and received on, many types of devices – VoIP phones, traditional phones connected with an adapter, computer softphones and mobile devices with VoIP software. A secure and scalable solution, WebLive Voice doesn't require a large investment in new hardware or significant changes to existing network infrastructure.

WebLive VOICE integrates with Solgenia's CRM system - Blix. Contacts with customers, suppliers and partners are tracked – inbound and outbound calls are automatically identified and relevant data is captured on the contact record. This capability enhances management of contact activities to increase productivity and keep the focus on customer care.

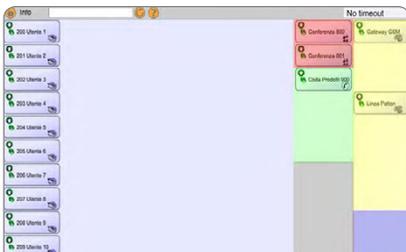


Fig. 4
Simple point-and-click functions create extensions and configure the extensive feature set.

Solgenia® **WebLive** VOICE

Mitigate the costs of traditional corporate telephony

FEATURES & BENEFITS

For Individuals

- Voicemail
- Voicemail to e-mail notification
- Call forward (on no answer)
- Call recording (static/on-demand)
- Camp (on busy)
- Conferencing
- Hunt groups
- Speed-dial enabled call permissions

For Groups

- Simultaneous ring
- Round-robin
- Call queuing (on no-answer/busy)
- Manage call forwarding on failure, busy group, group maximum ring limit, incoming calls limit, queued calls limit
- Group voicemail

Reporting

- Call detail recording
- Call history interface question

Interactive Voice Response (IVR)

- IVR action management
- Registration message by phone
- Direct-dial/speed-dial/dial-by-name
- Configurable time-out menu
- Sound file upload capability

¹ A Session Initiation Protocol (SIP) connection is a VoIP service offered by many Internet telephony service providers. SIP simplifies administration as connections typically use the same Internet access as data services.



SOLUTION MODULES



Solgenia® **WebLive**
FAX

A complete line of appliance and software-based solutions that automate the flow of fax messages to ensure secure, efficient delivery of fax information to email inboxes and network repositories.

Facsys solutions eliminate the need for manual fax machines, and the handling and storage of hardcopy faxes. Facsys enables users to transmit and receive faxes directly through desktop and enterprise applications, a desktop client, a browser interface, and email client software.

Purpose-built connectors and an open source SDK 'fax-enable' a broad range of applications and platforms, including, Multi-function Peripherals (MFPs) from HP, Canon, Ricoh, Sharp (and others), smart phones, Microsoft Office and SharePoint, ERP applications and ECM systems.

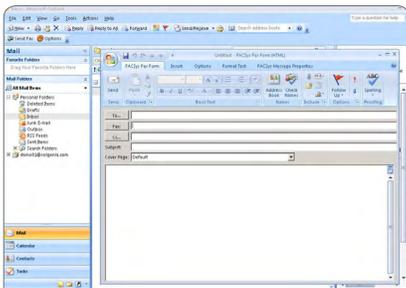


Fig. 5
Send and receive fax messages directly from the applications where you spend most of your working day, with add-ins for Microsoft Office, document repository/management systems and Multi-function Peripherals.

Solgenia® **WebLive** FAX

Fax what you want, when you want and how you want

FEATURES & BENEFITS

Integrated fax messaging increases productivity

- Enables users to send and receive faxes from/to the familiar interfaces they know from desktop and enterprise software applications, copiers and scanners
- Users can forward Microsoft Office documents – as fax messages – directly from Outlook, and receive inbound faxes as emails within their Outlook inboxes
- Familiar interfaces reduce training requirements, shorten learning curves and increase productivity

Facsys Desktop Client

- Fax-enables desktop applications – users can fax anything they can print or email

Facsys Web Access

- Thin browser client enables users to send and receive fax messages easily from any location on the network

Integrated Microsoft SQL technology

- Retains fax transmissions for as long as required to meet compliance obligations

Integration with Microsoft SharePoint Enterprise Content Management

- Enables users to publish inbound faxes and delivery notifications directly into SharePoint
- Facilitates storage, search and retrieval of faxes within the SharePoint repository
- Increases collaboration efforts while maintaining document storage and retention policies

Integration with Solgenia Freedoc Enterprise Content Management

- Automatically deposits documents from Facsys-enabled applications and platforms into the Freedoc ECM repository
- Ensures document integrity and retention required for regulatory compliance
- Provides an audit trail for all documents in storage

Administration with Microsoft Active Directory Services

- Leverages existing infrastructure to streamline user management, permissions and group membership
- Provides the option of single sign-on for Facsys users

Centralized administration of all Facsys installations

- Reduces administration time, effort and costs

Facsys Active Fax Messaging/Software Development Kit (AFM/SDK)

- Free, open source development kit provides the tools to customize and integrate Facsys with existing applications

Incorporates Crystal reporting tools

- Pre-defined report templates provide analysis of fax usage by user, group, server, load and other parameters



For More Information

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Bridge the gap between personal and professional digital experience. Solgenia is a leading Cloud enabling company that assists organizations in accelerating business benefits to increase productivity, reduce costs, and deliver more value to their respective customers.

As a Cloud enabler, Solgenia is specialized in providing Platform Infrastructure, Business and Collaboration Apps for the Cloud Ecosystem. Solgenia engages with Cloud Application Providers, Cloud Service Providers, Cloud Brokers, and Cloud Customers/Users to establish and enrich their business Cloud experience.

The company has a direct presence in USA, Canada, Italy and Mexico and maintains a reseller network of more than 200 partners all over the world. Solgenia has a total revenue of USD\$60 million, employs approximately 700 employees, and serves more than 2,000 customers.